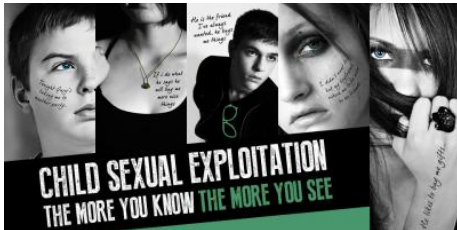


## Impact Report

April 2019 to March 2020



Written by: Elaine McConnell  
Edited by: Benita Branagan

**2014 Launch**

YouTurn was launched as a local response to the governments 'Transforming Rehabilitation' agenda to ensure it is successful.

**2 Full time members of staff.**

**2015**

**Recruitment of 2 more staff.**

IOM coordinator to oversee programme and a CSE coordinator to oversee Bedfordshires response to CSE.

## 1. About YouTurn Futures

## 2. Integrated Offender Management

## 3. Direction

## 4. Criminal Exploitation

## 5. Business Support

## 6. Impact Statements and Contacts

**2016 & 2017**

Business Support Role to aid CSEM, MAGPan, IOM support YouTurn.

2016 Conference: And 1st Bedfordshire against CSE

the CSE Disruption Toolkit



In 2017 Youturn launched the website and online directory of services

YouTurn commissioned by Hertfordshire IOM for cross work.

## 3. Direction

aid in Serious Youth

**2019 recruited 7 Additional STAFF**

**2019**



'Direction for Bedfordshire commissioned and launched along with the website and recruitment of 2 coordinators

Starter packs for IOM KeyStage housing introduced

Implementation of Harm based for IOM.

YouTurn Develop Bedfordshire practitioners guidelines

Funding secured for IOM

Impact

to work with new projects and

commissioned KeyStage Housing to provide additional support to IOM nominals.

Stable Accommodation

Volunteers recruited to help with the YouTurn website development

Bedfordshire CSE Sexual Trauma conference

Diversification of income from other sources.

Increase in offenders securing stable accommodation after being on YouTurn commissioned scheme with KeyStage Housing.



Keystage Supported Housing

More YouTurn Team members!

PRISON/ Homeless



# 1. YouTurn Futures

## Vision:

Working together to deliver better lives

## Mission:

To support the integration and engagement in society of marginalised groups. We believe better lives are achieved through working in partnership. Our values are at the heart of what we do.

## Values:

- Professional
- Authentic
- Innovative
- Transparent
- Committed

You Turn was created in 2014 initially as a response to the government's Transforming Rehabilitation agenda to ensure that the very successful Integrated Offender Management (IOM) way of working continued in Bedfordshire.

Since then we have grown to include the business support of and co-ordination of partners across Bedfordshire tackling both Child Sexual Exploitation (CSE), missing children and serious youth violence.

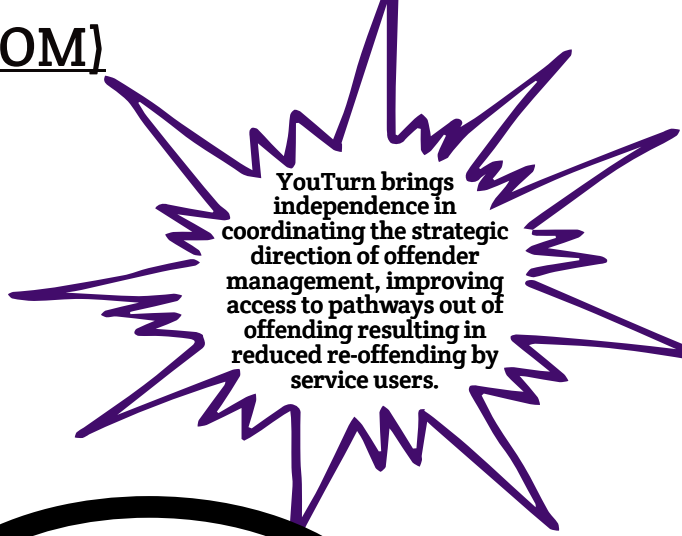
Our most recent initiative has been the development of Direction, an anonymous advisory service brokering services for the vulnerable, the marginalised, their families and the professionals working with them.

# 2. Integrated Offender Management (IOM)

YouTurn coordinate partners in their approach to the most prolific offenders, to reduce re offending and enable service users to contribute positively to society.

YouTurn commissioned partner agencies:


- Reactiv8 providing mentoring to support service users into employment.
- KeyStage providing housing for service users and assisting with moving on to independent living.

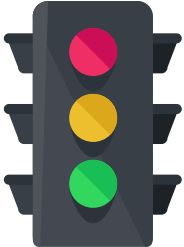


## Performance Data

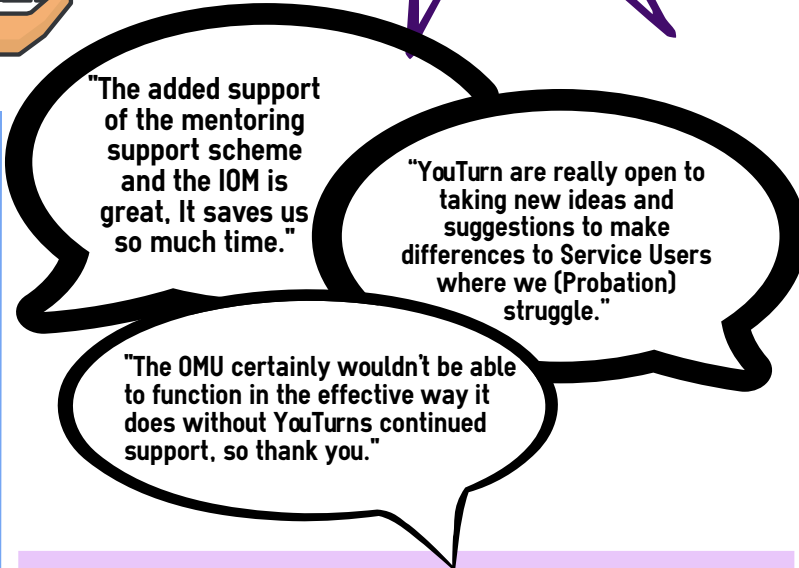
63% reduced or stopped offending 2019-2020 

 48% reduction in offences overall 2019-2020

£130,460 reduction in costs associated with burglary. £408,180 reduction in costs to the criminal justice system in regards to domestic abuse. 



YouTurn support the IOM RAG meetings by adapting and improving the forms and processes used, to be more informative and action based. YouTurn also hold the performance data and case load list.



As a charity YouTurn's independence allows it to hold others to account and drive Bedfordshire IOM for the benefit of all agencies and service users involved thereby more effectively impacting on re-offending rates. YouTurn has access to additional resources not available to statutory services.

# 3. Direction for Bedfordshire

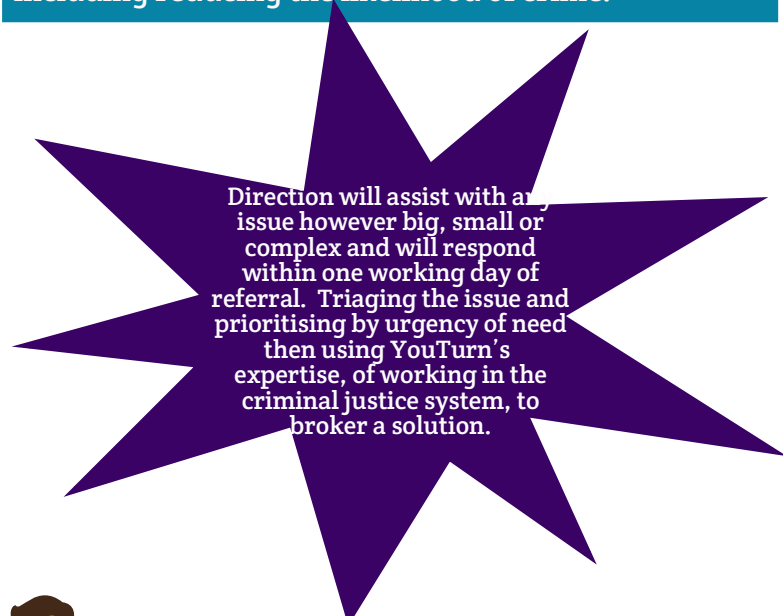
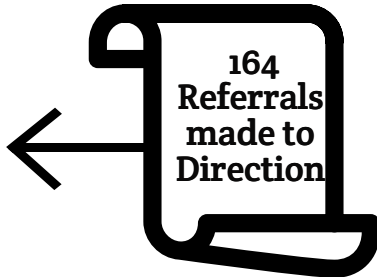
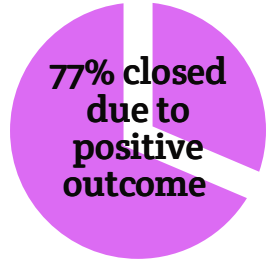
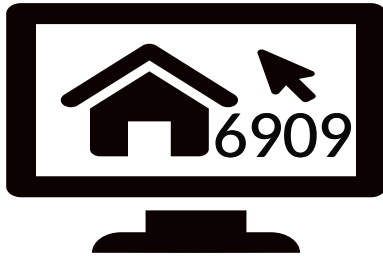


0800 917 5579

Direction is a free confidential advisory service supported by a comprehensive website, brokering services for the vulnerable, the marginalised, their families and the professionals working with them including working with people with offending histories.

Direction resolves the complex needs of vulnerable and marginalised people in Bedfordshire by identifying the best service fit and a named link person to provide support thereby enhancing their lives and life chances including reducing the likelihood of crime.

**End of Year April 19-March 20**



Direction will assist with any issue however big, small or complex and will respond within one working day of referral. Triaging the issue and prioritising by urgency of need then using YouTurn's expertise, of working in the criminal justice system, to broker a solution.

"I was provided with employment opportunities for those with a criminal record. It was really useful."  
Anonymous



"From day one Direction for Bedfordshire have been proactively involved in partnership working in Central Bedfordshire.. and are a shining example of how true partnership working is a two way process."  
Safer Communities & Partnership Manager Central Bedfordshire Council

# 4. Criminal Exploitation

YouTurn coordinate a pan Bedfordshire joined up partnership approach to Preventing and addressing Child Sexual Exploitation (CSE), missing children and responding to the emerging criminal exploitation model.

YouTurn provides a co-ordinated and effective approach to child sexual exploitation & missing children across Bedfordshire, increasing awareness among practitioners, parents, young people and communities.

YouTurn provides independent co-ordination of a pan Bedfordshire approach to child sexual exploitation and missing children, providing overarching guidance, tools and resources to increase the impact and effectiveness of key agencies in tackling child sexual exploitation and missing children.

A Director of Childrens Services said about YouTurn's role "the CSE co-ordinator has acted as an enabler, securing cross boundary collaboration, maintaining relationships, challenging appropriately and leading on the risk assessment tool and the DFE acclaimed "It Happens To Boys To" communication campaign"

2760



1913

Information Sharing Form submission has increased significantly in the year 2019-2020 from the previous year. This is due to training on how to use the forms correctly and raised awareness.



## Bedfordshire Against CSE Campaigns

#ITHAPPENSTOBOYSTOO

Op MakeSafe

Sexual Trauma Conference

Safeguarding Conference

Summer Campaign

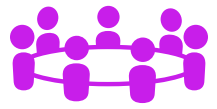
And much more...

"Well done to you and everyone who helped you put it together it was fantastic and a testament to you that on a Friday afternoon at 4pm there was pretty much the same number of practitioners in the room that had turned up in the morning a very rare sight. Top that one!! Already looking forward to the next one."

*Anonymous feedback-Sexual Trauma conference 2018*

# 5. Business Support

YouTurn add value to partnership working in Bedfordshire by providing independent, impartial, experienced business support which can also draw on the extended skills of YouTurn staff such as analysis and performance reporting.



YouTurn provides improved functioning and progression of panel meetings by providing expertise and knowledge around the partnerships. YouTurn delivers independent joined up business support for the Serious Youth Violence Panel for Bedford and Central Youth Offending Service, the Multi agency Gang Panel in Luton, the Child Sexual Exploitation and Missing meeting and also the IOM Panel meeting.



YouTurn provides independent business support which has the ability to give a broad perspective from its engagement in multiple meetings across Bedfordshire without which associated business support tasks would not be addressed.

Meeting Minutes sent out to attendees within 2 weeks after the meeting

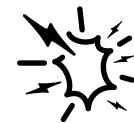
Meeting agendas sent out prior to the meeting

Team Manager Bedfordshire Youth Offending Service described the role of YouTurn as "an integral part in the development of the Serious Youth Violence Panel... provides high quality business support ensuring that data is accurate and processed in a timely manner to partner agencies".

Addition and removal of IOM markers on probation systems to keep partners up to date.



# Impact Statements



YouTurn creates safer communities by working with professionals, communities, families, offenders and vulnerable people by:

Providing improved functioning and progression of panel meetings by providing expertise and knowledge around the partnerships and delivering independent joined up business support for the Serious Youth Violence Panel, the Luton Multi agency Gang Panel in Bedfordshire and the Child Sexual Exploitation and Missing meeting.

Providing a co-ordinated and effective approach to child sexual exploitation & missing children across Bedfordshire, increasing awareness among practitioners, parents, young people and communities.

**YouTurn**  
Restore, Reform & Reintegrate

Bringing independence in coordinating the strategic direction of offender management, improving access to pathways out of offending resulting in reduced re-offending by service users.

Resolving the complex needs of vulnerable and marginalised people in Bedfordshire by identifying the best service fit and a named link person to provide support thereby enhancing their lives and life chances including reducing the likelihood of crime.

## Contact Us

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